

FRIDAY, 31 JAN 2020

RACV SURVEY REVEALS CAR SERVICE COSTS COMING DOWN, BUT PRICE STILL A FACTOR

Family finances are determining when Victorians get their cars serviced but the good news is that costs are coming down, according to the latest RACV data.

Analysis of prices over the past five years has revealed that vehicle servicing has become relatively more affordable.

Looking at scheduled and unscheduled servicing over the past five years, RACV found that, as a percentage of total cost, the cost of vehicle servicing has fallen. See table below.

CAR SERVICING COSTS 2015 - 19		
YEAR	TOTAL SERVICE COSTS*	% OF TOTAL COSTS**
2019	\$4,939.59	8.50%
2018	\$5,482.19	9.55%
2017	\$5,472.00	9.66%
2016	\$5,871.43	10.75%
2015	\$5,795.40	10.62%

RACV figures also show vehicle servicing spikes in February and July.

RACV's Service Centre Manager, Michael Pascoe, said financial considerations played a big part in the timing.

"We typically see the biggest spike around July when tax returns start entering accounts," Mr Pascoe said

"The other spike we see is in February, which is not surprising considering Victorians spend a lot of money on Christmas festivities and school holidays in December and January.

"That combined with back to school costs, it would appear that many motorists are delaying servicing their cars until their bank balance can recover a bit," he said.

The data shows the least popular month for vehicle owners to book a service is November.

RACV advises motorists to always take their vehicles to a licenced service centre for all maintenance work and repairs.

* average servicing figures from RACV vehicle operating costs survey 2015-2019

** percentage of the total costs of owning and operating a new vehicle over a 5 year period

Full methodology can be found at the bottom of the webpage at: <https://www.racv.com.au/calculator>

##ENDS##

For media enquiries, interviews or images, contact RACV's Media & Communications team on 03 9790 2572 or 0417 041 398.

About RACV

Founded in 1903, RACV exists to improve the lives of Victorians by delivering valued benefits to members and their communities. RACV addresses the needs of Victorians by informing, advising and representing them through products and services spanning motoring, mobility, leisure, travel, insurance and the home. RACV seeks to help shape a smarter, safer and more connected future for Victoria.

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